

QUALITY POLICY

PESTEC is an integrated electrical power technology company that offers solutions for High Voltage (HV) and Extra High Voltage (EHV) electrical system. Quality in HV and EHV electrical system is not only related to the project functionality and value, but may also be related to the national interest, the safety of people's lives and property. We recognise quality is important for customer satisfaction that will results in customer loyalty, also to the safety of electrical operating personnel and the safe operation of the equipment in power grid. Therefore, an effective quality control measures must be in place to ensure overall quality and reliability of the construction projects and products produced. We are committed to provide high quality products and services and we shall build a culture of service excellence. We will:

COMMITMENT TO EXCELLENCE

- Be customer focused and to prioritized our customers' needs and expectation.
- Practice safe engineering design

OUR APPROACH TO EXCELLENCE

- Management participation in quality management system to continually improve our quality performance.
- Comply to engineering principles, industrial guidelines, statutory regulation and other relevant requirements.
- Provide timely and reliable information to customer
- Provide quality products and services that consistently meet customer satisfactions
- Develop and maintain quality objectives and targets to demonstrate our commitment
- Periodically review the policy and objectives setting for its suitability, performance and continual improvement
- Promote awareness and structured training at workplace for employee to perform their work more efficiently.

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